10 REASONS FOR FACT24

FACT24

FACT24 offers you support for integrated emergency notification and crisis management. The system enables fast and professional communication and intervention in emergencies and critical situations. This can help prevent disasters and financial or image loss. We have compiled the ten most important reasons for you to use FACT24.

1   **FACT24 is a web-based solution that is implemented quickly and easily.**

FACT24 is always at your service when you need it. Together with you, we enter defined emergency notification and crisis management scenarios. These scenarios can trigger alarms, launch telephone conferences, or activate information hotlines.

2   **FACT24 is a Software-as-a-Service (SaaS) solution and operates independently from your own infrastructure.**

100%
SaaS

No extra hardware or software is required to use FACT24. A laptop, PC or tablet with Internet access is all you need. An alarm can also be activated over a (mobile) phone, internet or fax machine. No special devices are needed to notify your contacts. All services run on F24's systems, freeing up your company's own telephone system in the event of emergency. This eliminates the risk of your own on-site system being affected or failing.

3   **FACT24 is fast and easy to use.**

The interface for FACT24 is easy and intuitive and takes you through the menu step-by-step. The integrated plausibility check verifies whether your emergency notification and crisis management scenarios are entered correctly or whether the settings need to be changed. In a critical situation, a defined scenario can be launched within seconds using any device you choose (telephone, mobile device, smartphone, internet, or fax) or the F24 Alert! app.

4   **You are always ready to act with FACT24.**

FACT24 offers you a high degree of flexibility. You can change your own settings of the stored emergency notification and crisis management scenarios, immediately adapting them to your specific needs. You control the management and administration of your organisations contacts data.

5   **FACT24 allows you to launch alerts immediately and without restrictions.**

At your command, FACT24 activates alarms or notifications within seconds. Thousands of parallel channels allow hundreds or, if necessary, thousands of people to be alerted or notified simultaneously. FACT24 shows in real time, via the Internet portal or the F24 Alert! app, which persons were alerted, at what time, and it provides any feedback they have reported (e.g., arrival time to scene in minutes).

6   **FACT24 is reliable and highly available.**

99,99%
guaranteed
availability

FACT24 is based on a comprehensive security and back-up system with redundant structures throughout the process chain (locations – systems – network providers). F24 is responsible for all maintenance and technical system support. This makes FACT24 a failsafe solution and we guarantee you at least 99.99 percent availability!

7   **FACT24 is secure, and so is your data.**

The F24 Group is the first company worldwide to hold certification for its integrated information security (ISMS) and business continuity (BCMS) management system. All data is stored in Europe. Thus data and information protection is ensured and the availability of all key business processes is maintained and continued, even in critical circumstances. Data and information protection is ensured and all oblogations required by GDPR are fully met. This gives our clients the assurance that sensitive information is protected according to international best practises.

8   **FACT24 can be implemented worldwide.**

FACT24 is a globally available, web-based service. Wherever you have Internet access, you can reach FACT24 and use the administration interface. The emergency notification and crisis management service has been localized in a variety of languages and is used in more than 100 countries. The user language can be defined by account and by user.

9   **FACT24 offers you cost-transparency.**

With FACT24 there are no high investment costs, unlike hardware solutions and purchased systems. FACT24 also offers complete cost control at all times, which helps you to plan costs reliably. As a client, you receive all updates automatically and free of charge. This makes the emergency notification and crisis management service a particularly attractive option when compared with hardware and purchased solutions.

10   **More than 2,500 clients appreciate our personal support.**

Well-known companies of all sizes and sectors, have been relying on F24 services. You can count on a reliable collaboration based on F24's long-standing expertise and personalized support. Our clients know that F24's international teams are there to answer their questions and provide them with excellent support around the clock.

Certified by

bsi.
ISO/IEC 27001 Information Security Management
ISO 22301 Business Continuity Management

F24   **FACT24 IS AN F24 PRODUCT.**
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